# CommsCourier

Issue 08



## This issue of CommsCourier comes at a time when there have been several changes within the company, its products and services and the people we employ.

At the start of July, Paul Budworth was able to return to work in a full time capacity after an eighteen month absence during which time he was only available part time. It is great to have Paul back with his wealth of knowledge although his jokes are still as bad as ever. Paul will be involved with engineering technical developments alongside Aaron Childerhouse and technical / training manual maintenance and enhancement.

Clive Curtis has held the technical fort admirably during the time that Paul was off and with his return Clive will now revert to his traditional role of software development and testing alongside new responsibility for operational support training and logistics.

The last six months have seen an increase in the service work that Fardux has undertaken. This work has mainly been in association with long term rentals of Data Acquisition systems which are also manned by our people.

New clients have made up a good proportion of this work where companies have made the decision to move to Fardux from either their own in-house systems or other independent systems that do not deliver to the same level as the Fardux products. Bill Heslop has barely seen the office during the past six months; he has been so busy with field assignments, training and commissioning new systems. Jim Ruff has even had to don his field work wear helping us out in Africa for a few weeks.

At the other end of the pecking order Simon Pitcher commenced his employment with Fardux as a Electronics Technician commencing his college course at the start of September 2012.



Our other major news is the opening of our Dubai office(see separate article). We warmly welcome Stephen Church, General Manager, to Fardux and wish him every success

**Story Continued >**

going forward. Fardux business from the Middle East locality has been expanding rapidly and this increased local support base will add value to our ever increasing client base across the region.

Important and exciting new developments are taking place with single board computers running embedded Linux operating systems and Java script programmes for a range of remote logging applications. Power consumption for this range of loggers will be extremely small, in the maximum range of 2 watts and they are expected to have a full rack of external features such a blue tooth wifi, GSM and full I/O capability .These developments are a natural stepping stone for Fardux and represent new challenges and opportunities for us to employ our data logging and application know how into remote logging environs .Alongside these hardware developments a new Data Historian software development is taking place with the same look and feel as our existing DataCast product. This app will access multiple loggers on a batch basis using the GSM cellular network and provide data viewing/downloading for web based remote users. In parallel with this development well integrity monitoring functionality will also be incorporated. We will keep you informed as the development progresses.

# Hasp Dongles Now Being Issued.

**Some of you may have noticed we are now issuing a new type of dongle to replace the old Sentinal type dongles.**

These new Keys are HASP dongles which offer you far more flexibility when it comes to contract renewal or upgrades. We no longer have to send out new keys but issue you with an encrypted file that you can use to renew your licenses. This is all done through the IDEA software suite and we will soon be releasing a technical bulletin which can be downloaded from our web site using you Daqlink details.

Please be aware that when you receive the new HASP dongles they will only function with IDEA software version 4.0.0 and above. The software is available to download from our website www.fardux.co.uk. All new keys sent will be accompanied by a software CD, all further software releases will only be available from the website.

As you may already be aware we will no longer be supporting the Microsoft Windows XP operating system from January 2012. With the Hasp dongles it is easy to upgrade your old XP only keys to function on Windows 7 and Vista. For more details please contact us at fardux@wellwisegroup.com and we will send you the details.

If you do not currently have a Daqlink card and wish to apply for one please contact the team at fardux@wellwisegroup.com and we will issue you with a username and password.



# Fardux is pleased to announce the opening of its new office in the Dubai Airport Free Zone (DAFZA) in Dubai, UAE.



The new office, located in building E-7 will operate as Fardux Middle East FZCO servicing clients throughout the MENA region whilst continuing to develop new relationships as it grows its data acquisition capabilities and related services. Stephen Church, the newly appointed General Manager said, "Amidst the rise in activity within the oil and gas sector in this region, there has been sustained growth in the requirement for robust and field proven technology. Fardux has been a global leader to the industry for many years, so the Dubai office will only further enhance our close customer relationships and technical support.

The Dubai office also has a full training facility which is fundamental to the success in managing the process operations. I believe the opening of the training facility is a positive step forward enabling a cost effective solution for those seeking training at all levels.

Our proximity within the DAFZA will also allow us to draw on the growth of the airport and its related facilities, as well as enabling us to consolidate our presence in one area and support our clients across the region in a cost-efficient way'.

Finally we hope to see many of you at the 15th edition of the Abu Dhabi International Petroleum Exhibition and Conference (ADIPEC) takes place on 11 - 14 November 2012 at the Abu Dhabi National Exhibition Centre (ADNEC).



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# Stand-Alone Mini OLSB now available

**The Mini Output Logic Switching Box is now available as a stand – alone unit.**

The reason for this development was to offer a smaller more practical unit to fulfil our customer requirements when space is at a premium and fewer outputs are required.

Measuring a compact 31 x 31 x 15cm when in operation and mounted in its own shockproof case means the unit is vastly scaled down on its predecessor. The only difference being is a 4 channel output rather than 16 channels but still retaining the same capability and compatibility with the IDEA software.

However should the user wish for more channel outputs multiple units can be connected together via the dual RS232 inputs on the rear of the unit to give a maximum of 16 channel outputs in total. All outputs can be individually assigned acting as 16 separate channels.

The relay outputs are standard 3 way panel mount bayonet type fittings allowing existing cabling to be used and end devices can be connected through 25 meter extensions.

The issue that used to exist of matching the correct barrier driver to the required shut down solenoid has been attended to and the Mini Output Logic Switching Box can be supplied with a 345 bar IS solenoid and respective driver already installed inside the unit to offer a complete solution to the user.



# Industry Shows and Exhibitions

**David Mason and Clive Curtis attended the SPE Intelligence Energy Exhibition held in Holland in March 2012.** This conference / exhibition attracts a very focused audience although much smaller in attendance numbers. The show was not the most productive for Fardux but was an opportunity to meet and greet some existing clients.

Clive Curtis and Stephen Church attended the OTC Exhibition held in the USA in April 2012. OTC year in year out is consistently the best conference / exhibition that Fardux attends. Position on the hall floor can be critical and after years of consistent attendance we have now reached the point where we are fortunate enough to get a well positioned booth. Attendance was great this year with a mixture of existing and new clients, visiting the Fardux booth.

# Software Version 4 Now Released

**We have now released version 4.0.0 of the IDEA software, this new version contains many enhancements some of which were requested by you.**

- This software is now available to download from our website www.fardux.co.uk using your Daqlink login details.

- This new version is required if you receive new HASP type dongles.

- The new features are:

- Operator message editing.

- Including operator's messages in reports, on server, client and Datacast.

- 24 bit simulator.

- Flow rates only updated on plots every 60 seconds.

- Hasp Dongle support.

- On screen schematic editor.

- Custom report header creator/editor.

- External bulk data import from file.

- Multi plots are now standard on Datacast.

- Datacast plots can be rescaled.

- Datacast reports can merge with operator's log.
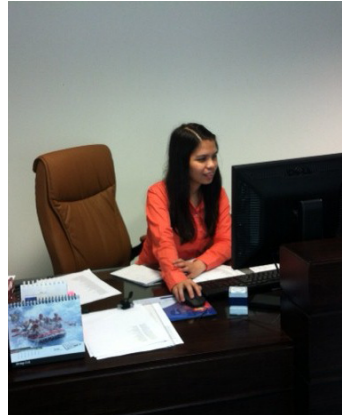
- Wits real time data capture.

Please remember if there are any new features you would like to see included in the software send us an e-mail of your request to the team at fardux@wellwisegroup.com.

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# Stephen Church has recently joined Fardux and opened the first Middle-East office and training centre.



**Stephen Church**



**Lovelyn Galamgam**

**Stephen Church has recently joined Fardux and opened the first Middle-East office and training centre.**

Although he may be a relative newbie to Fardux, he is certainly not new to Fardux products and services. His career path started in Well Testing several years ago as a field operator. Over the years he moved across several product service lines including; Completions, Down-hole Tools, Slick-line and Gauges. Inevitably he returned to well testing and it was during this period that he was indoctrinated into the world of Data Acquisition. Suffice to say he is extremely pleased to join the Fardux group and expand our services within the MENA region

**Lovelyn Galamgam has joined Fardux Middle East.**

Lovelyn is from the Philippines and has 9 years' experience as an accountant. Lovelyn has worked as an Accountant/Administrator for 4 years with a local company in Dubai. Prior to moving in Dubai, Lovelyn worked as a Financial Analyst/General Accountant of an FMCG company in the Philippines.

Lovelyn is looking forward to new challenges with Fardux Middle East.

# 11th November 2011

**The Beccles Branch of the Royal British Legion would like to thank the people of Beccles and surrounding area, for the support given to the 2011 Poppy Appeal with Special thanks to the Wellwise Group of companies, for their generous contribution and ceaseless support.**

Local businesses, schools, cadet forces, community and church groups and many individuals joined together to stand shoulder to shoulder with our Armed Forces. In doing so, we have managed to reach a staggering £35,002.06. This figure is growing as monies are still being received and counted and will do so throughout the remainder of the year which ends September 2012.

Thank you for your generosity and continued support.



If you would like to know more about the work of the Royal British legion and how we help our armed forces, past, present and future, please visit the web site at **www.britishlegion.org. uk**, where you will be free to browse, donate, purchase or even become a member.

# Training courses.

**Course held in Louisiana USA for Expro in October 2011**



Students from left to right.

Back row: Kent Borderlon, Alexandra Whiffen, Jefferson Drake, Jamon Sandoval, Joe Fisher Front row: Patrick McNett, Michael Duhon, Cory Sathers, James Howell, Blake Romero is missing from photograph as he had to go offshore.

Course held in Norway for Expro in November 2011.



Students from left to right, Gareth, Ole and Niels.



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# Contact us:

**UK Office**
Crossways Business Centre
Stalham Road
Hoveton
Norwich
Norfolk
NR12 8DJ

**Tel:** + 44 (0) 1603 777980
**Web:** www.fardux.co.uk
**Email:** fardux@wellwisegroup.com

**UAE Office**
Office E-7 (DAFZA)
P O Box 293815
Dubai
UAE

**Tel:** 971 + (4) 2555003
**Web:** www.fardux.co.uk
**Email:** sales@fardux.ae

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