



Fardux Quality Policy Statement

Fardux Limited are a leading provider of data acquisition systems for the oil and gas industry. Delivering the highest possible service quality to our clients whilst ensuring we meet our statutory and regulatory requirements is paramount. Operating a Quality Management system that has gained BS EN ISO 9001:2015 certification ensures that our quality management system forms the backbone of our organisation whilst depicting instead of dictating the way we work.

We understand that customer satisfaction is integral to our organisations continued success, offering full commitment to understanding their needs and complying with requirements. With quality assurance being integral to how our organisation develops, our top management and organisation aim to meet our obligations through:

Operating in a continuous improvement culture

By establishing a clear set of objectives supported by careful planning and preparation will lead us to working in a continuous improvement environment. With an evolutionary approach our Quality Management System will ensure we operate in a sustainable manner whilst staying fresh in our ever-changing industry.

Engagement with our stakeholders

Making ourselves approachable to our clients will assist us in gaining feedback at every stage of our operations. We make it a priority to ensure our customer needs and expectations are understood and fulfilled with the aim of achieving total customer satisfaction.

Monitoring and measuring

Fardux understand that by reviewing our quality management system we can maintain and continuously improve its value. Via key performance indicators and regular inspections, we can ensure our management system is working for our business. Setting annual objectives will give us a means of documenting the journey to achieving our goals.

Inspection & review

Our organisation consults with our stakeholder community and quality management system through various inlets allowing us to review our effectiveness. This ensures we bring a proactive approach to our quality management system instead of working in a reactive manner.

Communication

By communicating our quality offering throughout our organisation and stakeholder community we will promote a transparent view of our business. Working in such a manner will give further acceptance of our quality assurance offering with a consistent message of quality.

Signed:.....

Name: David Mason – Managing Director

Dated: 21/11/23.....